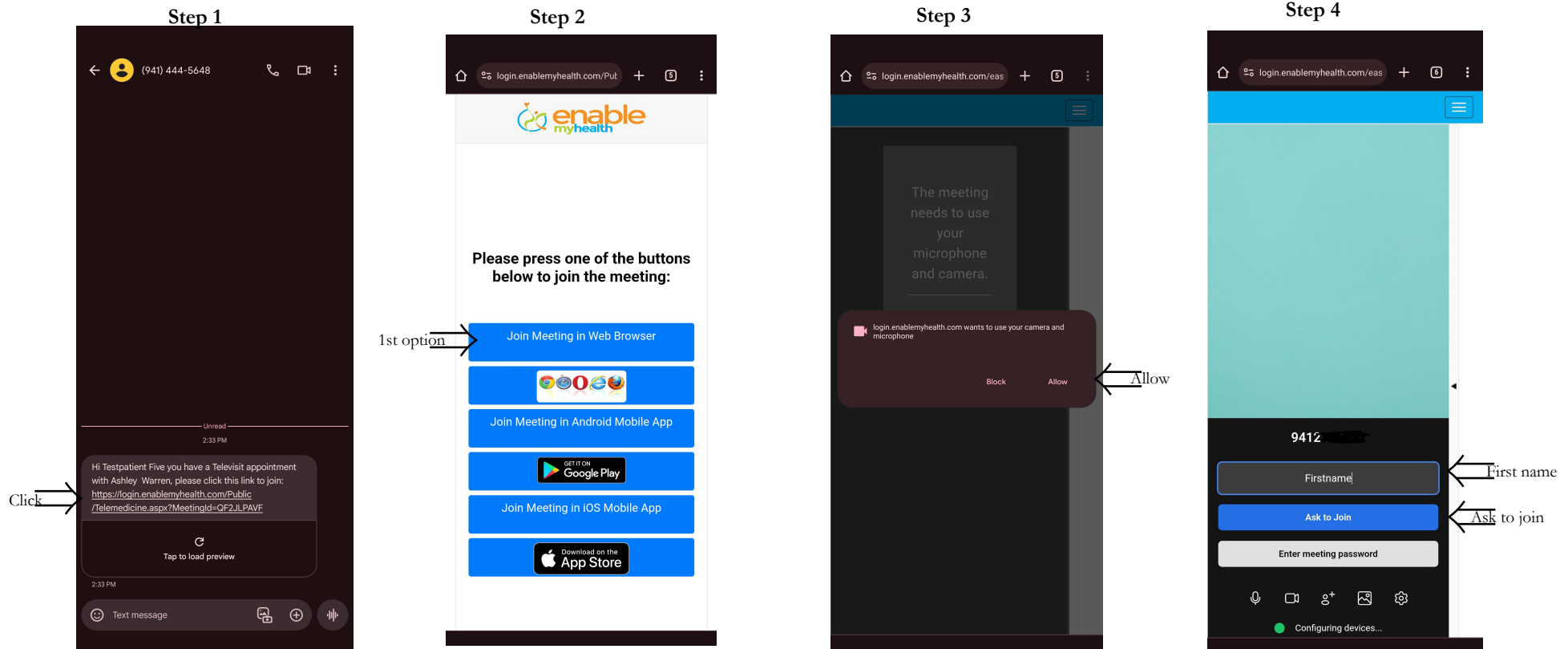


TeleHealth Step-by-Step Guide

Before you connect:

- Make sure you are connected to Wi-Fi instead of mobile data.
- Please save our automated system number (941-444-5648) to your phone as a contact so that our messages aren't filtered as spam.
 - **Please do not try to call or text this number, it is an outgoing number only.**
 - Once you've saved the number, text the word "Yes" to that number. This will ensure you're enrolled in text notifications if you aren't already
- If you are using a PC or laptop, please save **notify@enabledoc.com** as an email contact.
 - **Do NOT send messages to this email address, it is an automated address and cannot receive messages.**



How to Connect

Step 1 - At the time of your appointment you will receive a text message/email . Please click the link in the message to start connecting.

Step 2 - Upon clicking the link, a new window will open in your browser that looks like the one above. Please select the FIRST option "**Join Meeting In Web Browser.**"

~**DO NOT select any other option.** There is no working app at the present time.

Step 3 - Your device will then prompt you to give permission to access your camera and microphone. Please select "Allow" for each.

Step 4 - Enter your first name into the text box and click "Ask to Join"

~You do NOT need a password to connect. If it wont let you connect without one, please close your browser entirely and restart the process from Step 1.

If you are having difficulty connecting with your provider, please contact the office directly at 941-488-8884.

Please note that the provider will leave the call if you do not show up within 10 minutes past your scheduled appointment time. If it is past your scheduled appointment, please call our office so we can get you rescheduled.