

Cornerstone Psychiatric Services, Inc.

David Donahue, DO ◇ David Fawks, APRN ◇ Kristoffer Guerrero, APRN ◇ Smitha Ajesh, APRN
 ◇ Lenice Haber, LCSW ◇ Nancy Stetter-Coblentz, LCSW

Please check the table below to see if we are in-network with your insurance plan and if we are accepting new patients for your plan. If there is a 'NO' in the In-Network column for your insurance, then you will have to pay full charges out-of-pocket. Also see the Notice section at the bottom of this page for additional issues that may concern you. If you do not see your plan listed, please call the office.

As of 04/07/2024		In-Network	Accepting New Patients
Medicare Plans	Medicare (traditional)	Yes	Yes
	Medicare Advantage Plans:		
	Aetna Medicare PPO plans (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	Aetna Medicare HMO plans (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	AvMed Medicare	NO	NO
	Blue Cross Blue Shield Medicare Plans: (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	
	-Blue Medicare Value PPO (plan effective 1/1/2020)	Yes**	Yes
	-Blue Medicare Classic / Classic Plus /LifeTime HMO	Yes**	Yes
	-Blue Medicare Choice (Regional PPO)	Yes**	Yes
	Freedom Health	NO	NO
Humana Medicare HMO/PPO (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes	
Optimum Health	NO	NO	
United Healthcare: (AARP Medicare Complete, Medicare Solutions or Community Plan, UHC Dual Complete) (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes	
Wellcare	NO	NO	

Commercial Insurances	Aetna: HMO, PPO (non-Medicare plans) (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	AmBetter by Sunshine Health (**Kristoffer Guerrero, APRN and Lenice Haber, LCSW is out of network)	NO	NO
	AvMed (effective 1/1/2021, Mental health claims go to UBH/Optum Behav.) (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	BayCare Behavioral Health (self insured plan) (note: Claims go to Cigna ins.) (**Only Dr. Donahue and David Fawks, APRN are in-network)	Yes**	Yes
	BCBS / Florida Blue: HMO, and PPO: (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	Beacon Health Options ₂ (formerly ValueOptions) 2-We are out of network with Beacon Health Options d/b/a PsychCare, Freedom Health, AvMed, or Humana Medicaid Plans. We recommend you call your insurance plan and ask about your mental health benefits and provisions. (**David Fawks, APRN. Kristoffer Guerrero, APRN and Nancy Stetter-Coblentz, LCSW are out-of-network)	Yes**	Yes
	Cigna / Cigna Behavioral Health (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	Golden Rule (by United Healthcare) (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	Humana HMO/PPO/PFFS (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	Magellan Health (**David Fawks, APRN & Kristoffer Guerrero, APRN are out-of-network)	Yes**	Yes
	Lucet Health, formerly New Directions (Florida Blue network) (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	Oscar Insurance Co. (see United Behavioral/Optum Behavioral insurance as Oscar ins. outsources the mental health benefit to Optum Behavioral.)	See Optum Behavioral	See Optum Behavioral
	Sunshine Health FL Medicaid HMO *Mental Health claims go to Cenpatico. Only accepting this plan for <u>current patients</u> . **only Dr. Donahue and David Fawks, APRN are in-network	Yes**	NO
	TRICARE EAST / TRICARE for Life (**Kristoffer Guerrero, APRN is out-of-network)	Yes**	Yes
	United Healthcare / United Behavioral Health / Optum Behavioral Note: If your Employer is Lowe's , your mental health claims go through Beacon Health Options, so refer to Beacon Health to see if the provider is in-network. (**Kristoffer Guerrero, APRN NOT in-network)	Yes**	Yes
	smhCare (insurance through SMH Hospital). **Only Dr. Donahue, David Fawks, APRN and Smitha Ajesh, APRN are in-network with this plan as must be in-network with Gulf Coast Provider Network (GCPN) but claims go to Meritain Health effective 10/01/2021. (prior used WebTPA).	Yes**	Yes**

**=some of the providers in the group are NOT in-network. Please call the office to verify the provider you are scheduled with is in-network.

-David Fawks, APRN is out-of-network with all Beacon Health/ValueOptions plans

-Kristoffer Guerrero, APRN is only in-network with traditional Medicare. We are working on credentialing with other insurance networks. So please check for updates.

-Our LCSW clinicians are out-of-network with all Medicaid plans.

If Insurance plan is **red font**, then we do not accept this insurance; and we will not bill the insurance either. You must pay 100% of the service charges.

We also recommend that you call your insurance plan and ask them specifically about your Mental Health Benefits:

- Who handles the claims as sometimes insurance companies will outsource mental health benefits to a 3rd party payer and we may be Out-of-Network with that payer.
- Ask if your insurance plan requires your PCP to refer to one of our clinicians? If yes, then contact your PCP to initiate the referral as required by your insurance plan provisions.
- Ask if any authorization is required for Outpatient mental health services? If yes, then ask them for the authorization and provide our office with this information.
- Ask for your copay, coinsurance and deductible amounts for outpatient mental health services. These may be different than your regular medical amounts.

Notices:

- Your insurance plan is a contract between you and them. If we have submitted the claim and they do not cover the service, then you will be responsible for paying out-of-pocket for the services rendered. If you feel that your insurance should have paid on the claim, then it is your responsibility to contact them directly to have the claim re-processed.
- **Beacon Health Options** has two different provider networks—one for commercial plans and one for Medicare plans. It is very important that you check with your specific insurance plan and see if any of our providers at Cornerstone are listed in the network. We definitely do not accept Beacon Health Options with the insurance plans: AvMed, Aetna Medicare HMO plans from 1/1/2017 to 12/31/2019, Freedom Health, Humana Medicare plans prior to 1/1/19, Humana Medicaid and PsychCare).
- **LCSW level clinicians:** Please call your insurance company to see if you need pre-cert or referral for seeing our LCSW level clinician. Please let your insurance company know the initial visit with the therapist is billed as cpt code 90791. The follow-up psychotherapy visits are usually cpt code 90837 or 90834.

SPECIAL EMPLOYER PLANS: If your company is listed below, please see the information about your mental health coverage. This is not a complete list, so please verify your own mental health benefits and claim payer for your insurance plan!

- **HCA Hospital: (prior to 1/1/2020)** Your insurance is United Healthcare, but for your mental health coverage, this benefit and claims are handled by **Beacon Health**. Please refer to the Beacon Health insurance details above. **Starting 1/1/2020** the mental health claims will utilize Optum Behavioral for claim processing.
- **Comcast:** Your mental health benefit and claims is handled by **CompPsych**. Only Dr. Donahue is in-network with CompPsych insurance. You, the patient, must contact CompPsych to get a pre-authorization to see Dr. Donahue for your outpatient mental health visits. This must be done before your first visit.
- **LOWES:** Your insurance is United Healthcare, but for your mental health coverage, this benefit and claims are handled by **Magellan Health**. Please refer to Magellan Health for details.
- **State of Illinois:** Your insurance is Aetna, but for your mental health coverage, this benefit and claims are handled by **Magellan Health**. Please refer to Magellan Health for details.