

## **PATIENT RIGHTS AND RESPONSIBILITIES**

### **YOU HAVE THE RIGHT TO:**

1. Considerate and respectful treatment with recognition of your individual dignity.
2. Race, creed, sex, religion, national origin and sexual orientation will not be considered as factors in allowing access to medical care. Ability to pay for service will not be considered in allowing access to emergency care but may be considered when deciding whether to provide access to non-emergent care.
3. Obtain information about your condition and prognosis from your physician and/or primary therapist, and in collaboration, to make decisions involving your healthcare.
4. Be advised of alternative treatment settings.
5. Obtain information about treatment recommendations and to participate in treatment decisions.
6. Receive individualized treatment.
7. Personal and informational privacy, as manifested by the following rights.
  - a. To wear appropriate personal clothing and religious or other symbolic items, as long as they do not interfere with diagnostic procedures or treatment.
  - b. To be interviewed and assessed in surroundings designed to assure reasonable privacy.
  - c. Communication and records pertaining to your care will be maintained private and confidential except in cases such as suspected child abuse and danger to self or others, when reporting is permitted or required by law, or in instances of medical emergency, or when the coordination of care with a primary care physician is required by a health plan, or when disclosure is authorized by court order and or court subpoena.
8. Reasonable safety insofar as medical practices and environment are concerned.
9. To inquire about the identity and professional status of individuals providing service to you, and which physician or other health care provider is responsible for your care. This includes the right to inquire about the existence of any professional relationship among individuals who are treating you as well as the relationship to any health care or educational institutions involved in your care.
10. Access to an interpreter when available if you do not speak or understand the predominant language of the community.
11. At your own request and expense, the right to consult with a specialist.
12. The right to refuse treatment to the extent permitted by law. When refusal of treatment by you or your legal representative prevents the provision of appropriate care in accordance with professional standards, the relationship with the patient may be terminated upon reasonable notice.
13. Participation in reasonably informed decisions involving your care. To the degree possible, this should be based upon a clear explanation by your treating clinician to impart a general understanding of your condition, the proposed procedures, the medically acceptable alternative procedures of treatment, and the substantial risks. You shall be informed if your health care provider proposes to engage in or perform human experimentation or other research/educational projects affecting your care or treatment, and you will have the right to refuse consent to any such activity.
14. Request and receive an itemized and detailed explanation of your total bill for services rendered.
15. Participate in the consideration of ethical issues that arise in your care. This may be requested through your treating clinician.
16. Request an in-house review of the practice and procedures conducted in the rendering of your treatment.
17. If being treated for mental illness or having been adjudicated mentally incompetent, your rights may be limited by general law.

### **YOU HAVE THE RESPONSIBILITY TO:**

1. Honor the confidentiality and privacy of other participants.
2. Be considerate and respectful of the rights of other participants, providers and staff.
3. Provide accurate and complete information about present complaints, past illnesses, hospitalizations, medication and other matters relating to physical and mental health.
4. Take an active part in your treatment planning and therapy.
5. Report changes in your condition to your treating provider.
6. Not bring illicit drugs, alcohol, weapons or other hazardous materials into the outpatient office.
7. Meet any financial obligations for services received and immediately inform staff when unable to do so.
8. Follow the smoke-free policy of the facility.
9. Consult with treating clinician concerning questions or concerns related to your care.